

The Difficult Task of Choosing What To Do: Ethical Dilemmas of Support Workers

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What should
I do...?



Inputs	Throughputs	Outputs
System-Level Processes		
<ul style="list-style-type: none"> ○ Value-based policies ○ Resources 	<ul style="list-style-type: none"> ○ Service delivery framework ○ Administrative principles ○ Advocacy framework 	<ul style="list-style-type: none"> ○ System change indicators ○ Social indicators
Organization-Level Practices		
<ul style="list-style-type: none"> ○ Value-based policies ○ Resources 	<ul style="list-style-type: none"> ○ PWD and family advocacy organizations ○ Programs and services ○ Managerial strategies 	<ul style="list-style-type: none"> ○ Individual life outputs ○ Family life outputs ○ Organization outputs
Individual- and Family-Level Living		
<ul style="list-style-type: none"> ○ Culture practices, values and beliefs ○ Characteristics of and resources within individuals and families ○ Access to environmental and life's resources and opportunities to choose among these resources 	<ul style="list-style-type: none"> ○ Routines and activities ○ Choices made and followed 	<ul style="list-style-type: none"> ○ Individual life outputs ○ Family life outputs



Outcomes

- Individual and family observable well-being; e.g. employment, social network
- Perceptions of happiness, satisfaction, fulfillment; e.g. self esteem, job satisfaction, acceptance of diversity



Moral Decisions

- **What is right? What is wrong?**
- **What is good? What is bad?**

~ According to beliefs and values ~

Legal Decisions

- **What do laws in your jurisdiction say you should do?**

~ **According to what lawmakers have decided ~**

Ethical Decisions

- **What is the BEST thing to do in a particular situation?**

~ According to your judgment ~

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